



MULTICULTURAL  
SERVICES CENTRE

# Multicultural Home Care Services

AN APPROVED PROVIDER OF  
AUSTRALIAN GOVERNMENT  
HOME CARE PACKAGES



Individualised ▸ Innovative ▸ Integrated



# We offer the best value for your Home Care Package

TRUSTED  
FOR 30+  
YEARS

*Quality care and support services in your choice of language*

***Our quality care and support services are available to you 7 days a week in your language of choice.***

Our Support workers help with a range of personal and lifestyle needs whilst providing you with quality companionship.

*We support you to remain at home independently*

AVAILABLE  
7 DAYS



Whether you need assistance with

- ▣ personal care
- ▣ light household duties
- ▣ meal preparation
- ▣ medication reminders
- ▣ transport to appointments, shopping and social outings
- ▣ more specialist dementia care
- ▣ supportive palliative care at home

A Support Worker will be ready and available to help.

## Home Care Package Levels

LEVEL 1

*Basic Care Needs*

LEVEL 2

*Low-Level Care Needs*

LEVEL 3

*Intermediate Care Needs*

LEVEL 4

*High-Level Care Needs*

### ***We support independent living***

We can coordinate and manage any community, nursing and allied health services you may require to enhance your quality of life at home and help you to continue living independently for as long as you can.

### ***Need additional services?***

If you need more services than your Home Care Package provides, MSC Home Care can provide these for you at an affordable price.

### ***Choice, flexibility and control***

Most importantly our service philosophy is based on you having choice and control over what you require and we tailoring our services which are individualised, innovative and integrated.

### ***Eligibility***

You may be eligible for a Home Care Package if you are an older person needing support to continue living independently in your own home or a younger person with a disability, dementia or other special care needs that are not met through other specialist services. Our Home Care Solution guide details everything you need to know about accessing care and support in your own home.

### ***Fees***

- ◆ **No Establishment FEE**
- ◆ **No Exit Fee - we will pay the exit fee when you transfer to us**

**TRY US FOR FREE BEFORE YOU JOIN US**

### ***Home Care Package Services***

Whether you have a Level 1, Level 2, Level 3 or Level 4 Home Care Package; are waiting for an ACAT assessment; or in the national prioritisation queue for a Home Care Package, our services are available to support you to remain at home independently.

**Enquire about a Home Care Package today by calling 9444 8283 or by emailing [wellness@mscwa.com.au](mailto:wellness@mscwa.com.au)**

*Remain living independently at home with choice, flexibility and control.*



## Services Offered By MSC Home Care

### HELP AROUND THE HOUSE AND GARDEN

- Vacuuming and/or mopping
- Laundering/ironing of clothes and bedding
- Sweeping patio/driveway
- One off spring cleaning
- Household organisation/tidying up
- Garden tidying
- Handyman visits
- Lawn mowing
- Organising paperwork

### PERSONAL ASSISTANCE

- Showering or bathing
- Teeth brushing and dental hygiene
- Dressing and undressing
- Monitoring/prompting personal care
- Setting up bath/shower area
- Applying creams
- Tidying up of bathroom area
- Helping select clothes or jewellery

### GETTING OUT & ABOUT

- Transport to regular/one off meeting
- Provide assistance with shopping
- Take you to pay bills
- Get you to prearranged medical appointments such as seeing your GP
- Visiting a friend or a relative
- Going out for a coffee/meal together
- Enjoying a walk to the park or beach
- Going to the movies
- Connecting with organised group activities

- Getting involved in local community organisations, e.g volunteering
- Transport vouchers for a wheelchair accessible vehicle for those with less mobility

### MEAL & NUTRITION HELP

- Cooking and preparing a meal of your choice and cleaning up afterwards
- Monitoring that food in the fridge and pantry is rotated and labelled
- Preparing meals around any special dietary requirements
- Assisting in making a meal
- Assisting with online ordering of meals
- Helping with planning a menu ahead of time

### CASE MANAGEMENT

- Managing referrals to other health and related services and programs
- Working with you on your home care package budget to make sure you are getting value
- Reviewing your home care package and your needs
- Discussing your future goals and any future plans
- Working with you if you need to go into hospital
- Connecting you with the best deals on consumables such as continence aids

### ASSISTIVE TECHNOLOGIES & EQUIPMENTS

- Tele-healthcare such as remote health monitoring via a device such as a computer or smart phone
- Assistive equipment such as computer access aids, pencil grips, prosthetics and sensory aids

- Mobility aids such as seating and positioning equipment
- Home modifications, and
- Prompting devices such as giving your reminders for routine activity at home e.g personal care

### THERAPY SERVICES - ALLIED HEALTH

- Podiatry
- Dermatological, vascular, wound and neurological assessments and treatments of the foot and lower leg
- Occupational Therapy
- Splinting and upper limb therapy
- Stroke therapy
- Falls prevention
- Physiotherapy
- Back, neck and joint pain
- Arthritis care
- Incontinence management
- Mobility assessment and retraining (including prescription of walking aids)

### CLINICAL AND NURSING SERVICES

- Ongoing clinical support and monitoring
- Catheter changes
- Injections
- Wound care and dressings
- Medication administration
- Diabetes management
- Palliative care
- Behavioural management
- Arranging for GP home visits
- Attending Emergency department at a hospital



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### MULTICULTURAL HOME CARE SERVICES

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