

OTHER SERVICES MSC PROVIDES

- ✦ **Employment** - Jobs and Skills Centre (JSC) for access education, training and employment opportunities.
- ✦ **Disability** - Multicultural Disability Services Program (MDSP) and Independent Disability Services (IDS) for reliable, culturally appropriate independent support and support coordination with an NDIS Plan.
- ✦ **Aged Care** - Commonwealth Home Support Program (CHSP) for people over 65 years of age to assist with social and home support. Home Care Packages (HCP) for older persons to facilitate independent living through personalised supports.
- ✦ **Family** - Family Dispute Resolution Services (RAWA) offers family mediation and counselling for individuals, couples and children.
- ✦ **Housing** - Community Housing Program (CHP) offers assistance to find rental accommodations, maintain current tenancies and avoid homelessness.
- ✦ **Finance** - Emergency Relief (ER) to assist with payment of utility bills and other emergency financial difficulties to eligible clients.
- ✦ **Health and Wellbeing** - Multicultural Allied Health and Nursing (MAHAN) for education on the most recent medical practices to ensure good health.

We assist people of all backgrounds, literacy, ages and abilities.



MULTICULTURAL SERVICES CENTRE

To enquire about our SETS Services please contact:

sets@mscwa.com.au
admin@mscwa.com.au

PO Box 159,
North Perth WA 6906

Or your nearest MSC location:

North Perth

20 View Street,
North Perth WA 6006
T. (08) 9328 2699

Cannington

7 Mallard Way,
Cannington WA 6107
T. (08) 9258 5188

Mirrabooka

14 Brewer Place,
Mirrabooka WA 6061
T. (08) 9258 5188

Mirrabooka

20 Cobbler Place,
Mirrabooka WA 6061
T. (08) 9345 5755

Mandurah

26 Sutton Street,
Mandurah WA 6210
T. 0428 888 575

Bunbury

35 Milligan Street,
Carey Park WA 6230
T. 0476 264 707

SERVICE AREAS

METRO

- ✦ North West
- ✦ North East
- ✦ Central
- ✦ South West
- ✦ South East



MIRRABOOKA
NORTH PERTH
CANNINGTON



MANDURAH
(PEEL)

REGIONAL

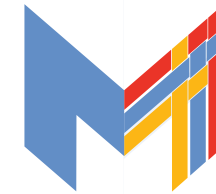
- ✦ Mandurah (PEEL)
- ✦ Bunbury



BUNBURY

We operate Monday - Friday 8.30am - 4.30pm

visit mscwa.com.au



MULTICULTURAL SERVICES CENTRE

Settlement Engagement Transition Support (SETS)





ABOUT US

SETS program provides casework and community capacity-building services to help vulnerable migrants and refugees integrate socially and economically. Funded by the Department of Home Affairs, SETS program adopts a needs-based approach to deliver settlement-related guidance, advocacy, and support, ensuring individuals can access essential services effectively.

All services are delivered in the client's preferred language, with access to bilingual staff and interpreters available to assist as needed.

WHO WE HELP

Permanent Residents:

- ▣ Refugee & humanitarian entrants
- ▣ Family & partner visas stream migrants (low English proficiency)
- ▣ Working & skilled visas (dependents only in rural and regional areas with low English proficiency)
- ▣ Selected other stream visas (i.e. Former Resident and witness protection)
- ▣ Migrants with a Pacific Engagement Visa (PEV) or are part of the Pacific Australia Labour Mobility (PALM) visa scheme
- ▣ Migrants who have been in Australia for over 5 years that may need assistance

Temporary Visas:

- ▣ Humanitarians stay visa
- ▣ Visitor Visa (limited to certain nationals)
- ▣ Family & Partner Visa (low English proficiency)
- ▣ Dependents of selected temporary residents (Professional Skilled, Provisional Business or Investment) in rural and regional areas with low English proficiency

The Resilience consortium is a group of service partner agencies delivering the SETS program which is funded by the Department of Home Affairs. The consortium includes the Multicultural Services Centre of Western Australia Incorporated (MSC), Ishar Multicultural Women's Health Centre (Ishar) and Youth Futures.



SETS FOCUS IS ON

- ▣ CLIENT SERVICES
- ▣ COMMUNITY CAPACITY BUILDING

Clients will be provided:

- ▣ **SETS Client Services** where we offer settlement-related information, advice, advocacy, and assistance to access mainstream and other relevant services, along with tailored casework to address challenges faced during the settlement process.
- ▣ **SETS Community Capacity Building** promotes community-wide collaboration for settlement and integration while strengthening small or ethno-specific organizations to better support their communities.
- ▣ **SETS Youth Program** offers school holiday activities, in-school life skills workshops, and weekend study groups.

Through collaboration and group activities, we help develop skills in:

- ▣ Language and digital literacy
- ▣ Economic participation
- ▣ Health and wellbeing
- ▣ Housing and transport
- ▣ Education and study support
- ▣ Social connections and community welcome
- ▣ Access to institutions and services
- ▣ Belonging, safety and security

SETS addresses employment, education, housing, and connections to local services, working to encourage self-reliance and active community participations.